

TOK STEAMIES

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 STEAMSHIPS



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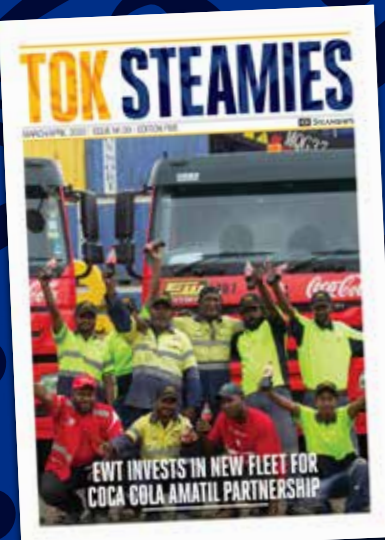
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COVER PHOTO:
EWT INVESTS IN 5 NEW "BIG RED" SIDELOADER TRUCKS TO SUPPORT IT'S LOGISTICS PARTNERSHIP WITH COCA-COLA AMATIL



SEND IN YOUR STORIES AND HIGH RESOLUTION IMAGES FOR PUBLICATION IN TOK STEAMIES NEWSLETTER BY 1ST JULY 2020. YOUR STORIES SHOULD BE NO MORE THEN 500 WORDS. EMAIL: TOK STEAMIES@STEAMSHIPS.COM.PG

A MESSAGE FROM THE MANAGING DIRECTOR



“Thankfully, on the health front, the number of known cases has been limited to single digits, and as we go print, no known cases exist in the country”

Hello everyone,

Since the last time we published, the world has been turned on its head, by a Corona Virus named Covid 19! Millions of infections, hundreds of thousands of fatalities and no developed vaccines, has meant an unprecedented global response that has closed down borders, virtually halted international travel, and led to massive unemployment and economic downturn across every economy on the planet.

Papua New Guinea has not been immune, as you are all so well aware, with the imposition of numerous restrictions through a State of Emergency, which is due to be reviewed in early June, when parliament resumes sitting. Thankfully, on the health front, the number of known cases has been limited to single digits, and as we go to print, no known cases exist in the country. We certainly hope that this continues to be the case, and applaud the containment measures instituted by authorities.

The economic downturn has had a significant impact on Steamships, and the businesses that we are involved in. With border closures, suspension of flights, and trading restrictions, Coral Sea Hotels have worn the biggest impact. Regrettably, we have had to temporarily 'mothball' the Ela Beach Hotel, and rationalize staff numbers. It has not been an easy time. I do want to acknowledge the resilience of our hotel management and staff, as they have worked tirelessly to keep our hotels trading and manage what has been a difficult and sensitive period.

Economic tough times were forecast for PNG prior to the advent of Covid 19 and our position as a business remains unchanged. We remain committed to long term investment in the country but we will be disciplined in our decision making, to ensure that we are well positioned to capitalize on the opportunities when they present.

Thank you all for your resilience during these tough times. As we contemplate a 'new normal', and an extended period of economic rebuilding, I know that the 'Steamships spirit' that exists within each and every one of you, will ensure that we continue to remain a productive contributor to PNG's future.

Michael Scantlebury,
Managing Director

TEMPORARY CLOSURE OF ELA BEACH HOTEL



Major hotel chains around the country are temporarily closing their hotels due to travel restrictions around the world amidst the coronavirus. Ela Beach Hotel succumbed to this in early March.

For Steamships, it was checking to ensure that both the social wellbeing of its staff as well as safety and business continuity maintained.

The group's response was a result of reductions in occupancy levels and revenue per available room as well as compliance with the State of Emergency in the country. The numbers echo the plunging demand

for both air and sea travel.

On Tuesday 7 April a Town Hall organised by Coral Sea Hotels outlined the company's response to the redundancy plans for Ela Beach Hotel. During Town Hall the COO Rupert Bray announced that 22 staff were laid off due to the continued close of the hotel.

All 22 staff have been provided support which includes references and a package.

During the time of this story, Ela Beach Hotel was placed as a designated hotel to keep the staff from COVID-19 office in quarantine for isolation.

EAST WEST TRANSPORT WELCOMES FIVE BRAND NEW FLEET VEHICLES

East West Transport (EWT) welcomed five brand new rigid side loaders to its growing fleet in December 2019. "The additional investment reaffirms EWT's commitment to deliver a better, reliable transport and wide-range of services to all its customers", said Gary Dobson, EWT's General Manager.

The "Big Red" trucks are dedicated to provide Coca-Cola Amatil (CCA) logistics needs in Port Moresby. These are few of

several EWT initiatives to ensure continued and reliable services to CCA while increasing demand and volume of work. EWT remains committed as CCA's partner of success and service provider.

All other existing fleets are available to service EWT wide range of customers with varying transport and logistics requirement. The delivery of brand new side loaders are prelude to a series of additional fleet currently underway, majority

of which are expected to arrive in country by second quarter of 2020.

EWT envision to be Papua New Guinea's leading provider for integrated logistics solutions. This initiative is strongly supported by Management through continues reinvesting in fleet and capacity building, albeit transport and logistics industry remains challenging in the months to come.



Left: EWT trucks preparing the side loaders on an early Saturday morning for their next coke delivery.

PROJECTS TEAM PUSHES AHEAD AMIDST COVID-19 PANDEMIC

Port Moresby may be slowing down but the PPP Projects Team have not been busier. We are still carrying on with projects as best we can, managing the risk around the Coronavirus 2019 outbreak.

We want to firstly commend the continued effort put in by our Project Managers during this period of uncertainty. Where they had leave planned to go visit their families in their countries of origin, the project team, as I am sure the Steamships family recognise that this is a break from any sense of normality so we deeply appreciate that they continue to put in a focused effort into their projects.

Waigani Estate

Acknowledging that Coronavirus 2019 has caught most of our attention in the first quarter, we want to also highlight the completion and opening of the recently completed commercial building at the Waigani Estate Precinct.

Demolished after an electrical fire in August 2018, a concerted re-construction effort began in September 2019 with the successful completion and handover in early February 2020.

Improvements to the fire safety measures in the building were a key design criteria to not only meet the PNG Fire Safety

Code, but also surpass it. We are confident we have met these with the approval from the PNG Fire Department and NCDC Building Board.

Rigorous design features assist with limiting the spread of fire within the building. Aluminium cladding on concrete blocks and heavy steel were used for the core and shell of the structure.

All walls are designed to withstand 90 minutes of direct fire before they fail. A particular material of note is the triple layer of 13mm Fire Check Gyprock Sheets used for the back walls.

NCDC have also been very supportive of Pacific Palms Property's willingness to develop structures of a higher aesthetic and structural quality. The building stands out proudly with its modern façade and lush landscaping overlooking Waigani Drive, reflective of a NCDC's desired to promote a commercial precinct along busy strip.

Mr Santos noted that discussions with NCDC were important to get the best for the city. Pacific Palms Property have been working closely with NCDC to ensure that their developments align with the Governor's vision.

The new building will retain its commercial use, offering over 1000m² of retail space divided among five tenancies.

Harbourside South

The PPP Projects Team quietly celebrated the achievement of Harbourside South's first major single-day concrete pour on the Thursday 9th April.

About 750 cubic meters of concrete was poured, requiring a substantial amount of concrete mixer trucks from Monier. The achievement comes as quite a feat considering amidst the Coronavirus fears. Progress has been slow and it is something we are working to actively manage reduce any time loss.

The Monier management were proud to admit that the pour was Monier's second largest concrete pour in its history.

Harbourside Shade Structure

The Harbourside Shade Structure is taking shape fairly quickly with Project Manager Philip Santos anticipating the roofing structure to be installed by early May. As a lesson in procurement, the structure has been made by Papua New Guineans in PNG safeguarding the project from the tumultuous import restrictions.

The completion of this project would welcome in a suite of new tenants arriving at Harbourside.

Story provided by Hansley Gumbaketi



STEAMSHIPS CULTURE ROOTED ON EMPLOYEES AND GIVING BACK



Having a social license to operate is paramount to successful operations in Papua New Guinea.

The Steamships Trading Company is one company that knows all too well—the importance of having a social license. At Steamies, family is priority, safety and staff training are vital while giving back to communities is an integral part of the Steamies philosophy. Families have an impact on staff moral and performance which in turn affects the success of any business.

STC Group has built its reputation on a social conscious of helping individuals and communities improve their living standards through employment opportunities and various community funded projects in health, education and other socially oriented programs.

It has a vibrant training and up-skilling program for its 2000 plus employees across PNG and a work culture that includes having fun and allowing its employees to contribute meaningfully to other aspects of development at different levels, as long as core responsibilities are delivered without compromise.

These focus areas have seen the company grow from strength to strength and continue to contribute to the economic growth and development of Papua New Guinea and its estimated nine million people.

Optimistic of PNG's future, in 2019, de-



spite tough global economic conditions and low investor confidence, the Steamships Trading Company Limited launched the Moresby-South Harbour –side project an investment worth a quarter of a billion kina, showcasing its unwavering commitment to PNG's growth and development.

Other recent project include the new state of the art conference centre at the Highlander Hotel, through its Coral Sea Hotels group and the Laukanu Toilet project under its Community funded projects division.

These were the underlying themes of a conversation with Mr David Toua, General Manager Corporate Affairs at STC Ltd, a business leader and passionate advocate for inclusive growth and development in business and through the Small to Medium Enterprise sector.

Mr Toua was President of the Business Council of PNG until relinquishing the post in 2017. He joined APEC Business Advisory Council (ABAC) in 2015 until relinquishing his role as PNG representative in December 2019. He is also currently board member of the Mineral Resources Authority (MRA).

"I am privileged to be working for a company such as Steamships, who allow me that space to interact and contribute to community projects, entrepreneurship programs, ABAC plus the Business Council of Papua New Guinea and other areas," Mr Toua said at the STC Group office in downtown Port Moresby.

Asked about his tenure with Steamships, Toua says: "I feel blessed to work with a company that has done all these things, but also given me the scope to be involved in the greater PNG and social development landscape."

Mr Toua has 20 years' experience in the Insurance and Financial Services in PNG and Australia. He has extensive business experience in PNG, having previously headed up the country operation of AIG. Currently, he represents Steamships on the boards of the Business Council of Papua New Guinea and the Employer's Federation of Papua New Guinea.

Like his current employer, he is optimistic about the future of PNG and says supporting SME growth and attracting investments into PNG are vital for PNG's future growth and development.

Challenging government to find the next big 'pot of gold' for PNG, Mr Toua said there needs to be a diversification of the economy to build a thriving economy that moves away from resource sector dependence.

He supports the idea of growing agriculture and a vibrant functioning MSME sector that can contribute to attracting investment and creating a conducive and healthy business environment.

- Story reproduced by courtesy of PNG Business News, Issue 1, March 2020.

STELLA'S LITTLE HELPERS



Stella Siawang, like many other mums who worked from home during the two weeks lock down, found herself multi-tasking work and taking care of her little army of three adorable children.

Apart from putting her almost two month old baby to sleep and preparing breakfast for three younger children, Stella's focus included preparing quarterly reports for Pacific Palms Property.

"I was multitasking from home and it had its challenges but I managed to get my work done amidst minor hiccups. Each day included getting the milk prepared for my baby and the three younger children. Once the children were washed and fed, I could return back to my work."

Stella was part of the group of Human Resource Managers from the six divisions who worked remotely from home. She understands that there is overwhelming agreement that the human, health, and safety issues are important. Not only is a HR Manager's work subtle but they understand that there are pressing priority matters around policies amidst the current situation. How many people should work in the office, working spaces, evacuation process as well as vacation application?

Amidst the uncertain times, many people around the world and PNG are working from home which is made easier through technology. "I used my phone to stay connected with the staff and management via emails, whatsapp, calls and text messages. The children were happy during the two week lock down because I got to spend some time with them."

There is a shift in how things are done around the world and PNG is no exception. Various business houses as well as shopping centres have set up temperature checks and hand sanitizing before you enter the buildings. Others have put up messages reiterating the significance of social distancing.

Whilst the globe adjusts to the new norm of doing things, many people are finding that going digital is imperative and although you can't physically be present with family or work, technology connects you. The key advice is to recreate social contact using the various technology.

Each person will express their own stories about caring, empathy, and listening during these uncertain times and I am sure we will be moved.

Stay safe.

Stella



Above: Stella enjoys a cup of milo whilst she works from home.

Left: The children checking what it feels like to work like their mother.

EAST WEST TRANSPORT DELIVERS ESSENTIAL SUPPLIES DURING SOE



A slow start for most business in late March and April as the country went through a lock down phase amidst the Corona virus.

The freight industry which includes trucking experienced its fair share of declining demand as the country went into a lock down. The uncertainty in the market meant that all existing arrangements had to be revisited as a result of the introduction of SOE guidelines.

East West Transport extended a supporting hand to various communities including the St Johns Ambulance.

Aside from its community engagement efforts the company worked around the

clock delivering essential goods and medical supplies.

Led by the business unit Manager Tony Daple, the big yellow engines transported containers as well as break bulk cargoes, clearing over 400 containers around PNG.

"My team did a tremendous job in Port Moresby during the lock down. The Managers for each business unit around PNG have worked tirelessly pushing hard to deliver the essential services. Most of them are working many hours and I know that they are inspired by the challenge".

Whilst Easter was celebrated with families at home, EWT were burning hours to ensure that goods were received on time.

"We moved an additional 291 units for export whilst other units were moved to Lae through Consort". A total of 70 dry's and over 90 reefers were moved last week. We are pushing to move 800 empty units". Said Tony.

Early May saw a relaxing of some of the restrictions including the opening up of domestic travels as well as traditional borders. The months ahead are going to be interesting as businesses try to complete a back log of operations.

EWT would like to thank all its staff and various business operations that have assisted and continue to support the division.

SIX FEMALE SCHOLARS CHART COURSE FOR MARITIME CAREER

Six women are charting a course in the maritime sector under a continuing partnership between Australia Awards Papua New Guinea and Steamships/Swire consortium that's building practical skills and supporting gender equality.

The Australia Awards Maritime Scholarships recently announced its third cohort of awardees since its launch in 2018.

Three of the awardees will undertake Deck Cadet Training, studying for Officer of Watch Deck, and the other three to undertake Engine Cadet - for Officer of the Engine Room.

Since 2018, 26 PNG women have been awarded the Maritime Scholarship.

The scholarships involve academic study at PNG Maritime College in Madang and Seaside & Training supported by private sector partners Steamships-Pacific Towing and The China Navigation Company, a member of the Swire group.

The emphasis is on equipping participants with the academic and practical skills to forge a maritime career and contribute to positive cultural change in the sector.

“we're also very much aware of the considerable contributions these women will make to our business...”

Neil Papenfus, Pacific Towing General Manager

Twenty-seven-year-old mother of three Katrina Komboi, who is one of the six selected scholars, said encouraging more women to be part of this sector was an important step.

"Women can contribute to the maritime sector on so many levels and having a diverse working group creates avenues for both male and female colleagues to learn to respect each other and work together as a team," she said.

The six awardees have commenced the first phase of their studies at the PNG Maritime College in February 2020, with sea time due to commence later in the year.

Pacific Towing's General Manager, Neil Papenfus, congratulated the six scholars and encouraged them to make the most of the training opportunities ahead.

"The international sea time on China Navigation Company vessels in particular will equip them for a rewarding maritime career and bring diverse experiences to the sector. At Pacific Towing we believe it's important to support the economic empowerment of PNG women through the Australia Awards Maritime Scholarship program but we're also very much aware of the considerable contributions these women will make to our business," Mr Papenfus said.

Australia Awards Maritime Scholarships are funded by the Australian Government in partnership with a consortium of Steamships - Pacific Towing and China Navigation Company. The scholarships contribute to workforce development and gender equality in the transport and maritime sector.

Story provided by Australia Awards PNG

A group photo of the six women sponsored by STC and Pacific Towing.





STC staff briefed on Steamships response to the country's SOE lock down guidelines. The same message was rolled out to all its six divisions.



JV Port Service staff in Kiunga undertake fire and safety training.



Trainer and semi-trailer driver, Gabriel, showing the display of EWT's Simulator - it is capable of simulating virtually any vehicle including heavy vehicles - from dump trucks to highway tractor-trailer and semi-trailer applications



Pacific Palms Property R&M team preparing the water truck for its tenants in Port Moresby. The team worked to ensure there were adequate supplies of fuel and water available in case there were power and water disruptions.

TOGETHER WE CAN STOP THE SPREAD AND STAY HEALTHY DURING LOCKDOWN...

How some of our teams are coping with lockdown across the Divisions..

Margaret Tiriman | @ STC Corporate Office

Well, it was normal working hours for me except there were fewer people in the office and it was too quiet. At the end of each day I had to sanitise all the work stations for the next day.

Stay safe.

Deborah Onga | @ STC Legal

STC Legal never stops working. It has been business as usual for our team.

Stay safe.

Belinda Som | @Consort

Basic Health practises became essential, at work & home. And With less staff working and businesses closing at 4pm in Lae, effective time management was a lesson learnt.

Lynette Eric | @Consort

I started maintaining cleanliness at home & work. Hardly noticed crowds around the place . Hand sanitizer on every shopping list.

Jackson Bayu | @Consort

I've had to adapt to my new work schedule, as well practicing social distancing which is a new norm for now. Nevertheless, I am keeping up with the new norm.

Grace Tade | @ Consort

Not being able to speak with our customers directly makes it a challenge for me. I work in the Sales & Marketing division and we deal with people all the time.

Social distancing is important.

Stay safe.

Samantha Longai | @ Accounting Grad CSH

I was called back to work during the second week of the lock down. It was business as usual however simple things like washing my hands was done almost every 30 minutes during a day. It has become an important part of my hygiene routine.

Stay safe.

Nomina Lobitino | @ CSH

The lock down due to coronavirus has made everyone more conscious of healthy living and being safe.

Be safe everyone. Remember to always wash or sanitise your hands and wear a mask when necessary.

Stay safe.

Henny Taurakava | @JV Ports Kimbe

I worked throughout the lock down period.

Social distancing has a positive impact in society because it prevents crowds from gathering unnecessarily.

I work for the Health and Safety division and we always work closely with the Management on the prevention, preparedness and response to COVID -19.

It gives me a sense of satisfaction in that I am part of a team that plays a significant role in ensuring the wellbeing of our staff is paramount.

Stay safe.

Asi Tongia | @ JV Ports

JV Ports staff worked throughout the lock down. I noticed that the prices of vegetables increased as a result of the travel restrictions. I like vegetables and having only rice can be stressful.

Stay safe.

Rachael Ezekiel | @ PPP

I learnt how to weave bilums and sew during the lock down.

Stay safe.

Faleua Geno | @ PPP

During this period of great uncertainty, our ability to act quickly has been tested and has revealed the need for greater flexibility and adaptive leadership.

As a leader with a team behind her, this has been challenging times. We are all operating in an environment that is unpredictable and rapidly changing. Together we are strong, together we will get through this #TeamHarbourside #TeamPPP #strongerPapuaNewGuinea

Shimona Ipah | @ PPP

These past weeks have been tough redefining customer experience. I've realised that giving shape to time is eminently important now, when the future seems shapeless.

Take care everyone!

Stay safe.

AN AID POST FOR MORTLOCK ON THE HORIZON



David Marena is a Mortlock Islander who spent half of his childhood growing up on the island. Mortlock is a small atoll island 250 km to the east of Kieta with a population of more than 300 people. A greater number of the people reside on Bougainville Island.

Like many rural villages and remote islands, Mortlock is no exception having had no aid post for 15 years, making access to basic health services a challenge. The absence of regular supplies coupled with limited shipping services meant that most of the islanders wait for weeks before they can receive basic supplies or even visit mainland Bougainville.

Despite the challenges faced by the islanders, the locals through an organization called the Mortlock Takuu Island Climate

Change Association (MTICCA) are not sitting back for free hand outs. The aid post was another priority project that MTICCA organised under its health program as an NGO and in alignment to the ABG Department for Health in Bougainville.

David said, "the task was never an easy one. MTICCA made submissions to three community grant donors without any feedback.

We never gave up". The Association's President David Marena made a desperate plea through the media for assistance and set out to write to corporate companies for assistance. "we even wrote an article in the Post Courier for assistance".

In 2019, MTICCA then made a submission to the STC Community Grant Programme. David was extremely overwhelmed with

joy when Steamships extended its support to fund the construction of the aid post.

When thanking Steamships David said, "the opportunity to provide visibility to the island atoll is well received and we are grateful to Steamships for the support".

Steamships Community Grants Programme has assisted charity organisations under the categories of Health, Education and Social Welfare.

To date David and his team are organizing the transportation of the construction materials from Rabaul to Bougainville and then to Mortlock Island. David is looking forward to organising the shipment through Consort from Rabaul to Bougainville.

Steamships is looking forward to celebrating the completion of the construction.

PROJECT TITLE: MORTLOCK ISLAND RURAL AID POST

This project was funded by STEAMSHIPS TRADING COMPANY through the STC Community Grants Programme

	FUNDER/ DONOR
	AWARDED RECIPIENT
CONTRACTUAL AGENTS	AWARDED CONTRACTOR
PEOPLE OF MORTLOCK (TAKUU)	PROJECT DIRECT BENEFICIARIES

Project Commence: March 2020. Completion: May 2020. Duration: 15 Weeks

ABG Department for Health

Design and standard.

The aid post will be built according to the UN standard design for rural aid posts. This will contain an outpatient room, office and storeroom and labour ward. The building will be powered by a solar bank for lights and ventilation.

What a proud moment for the Takuu people, atolls and Bougainville as a whole. Steamships Trading Company has reached out to the most remote atolls in Bougainville.

NEW MEDICAL INSURER FOR STEAMSHIPS EMPLOYEES

With effect from 4.00pm on 30th April 2020, our new medical insurer is Pacific Health Assurance Co Ltd (PHA). All previous claims yet to be submitted with Capital Life Insurance Co Ltd (Capital Life) must be submitted within 30 days (4.00pm on 30th May 2020).

For existing Capital Life claims, we are working with our Insurance Broker Aon to finalise these claims as soon as possible.

All policy limits and benefits are the same as last policy period (30th April 2019 - 30th April 2020). There are no waiting periods (time to wait before you can claim under the policy) for pre-existing conditions and pregnancy for existing employees and their dependents.

The PNG Healthcare policy for national staff will have NIL excess (cashless transactions), as long as we use one of the PHA preferred network of service providers as attached. For Executive (national managers) and Paramount (expatriates) policies, 10% excess still applies.

Employees will eventually receive an e-card membership number. Once available, employees will be able to use the PHA Mobile App to check their insurance cover balances. For those employees without a smartphone, a membership card will be provided in the next couple of weeks.

PHA have already notified all their service providers. In the meantime, please bring along your Steamships employee ID card, as well as ID (or similar personal identification documents) for your dependents.

If you have any questions, PHA has a Call Centre which is available 24 hours a day, 7 days a week (both in Tok Pisin and English). The phone numbers are 76632651 (Bmobile) and 79999801 (Digicel).

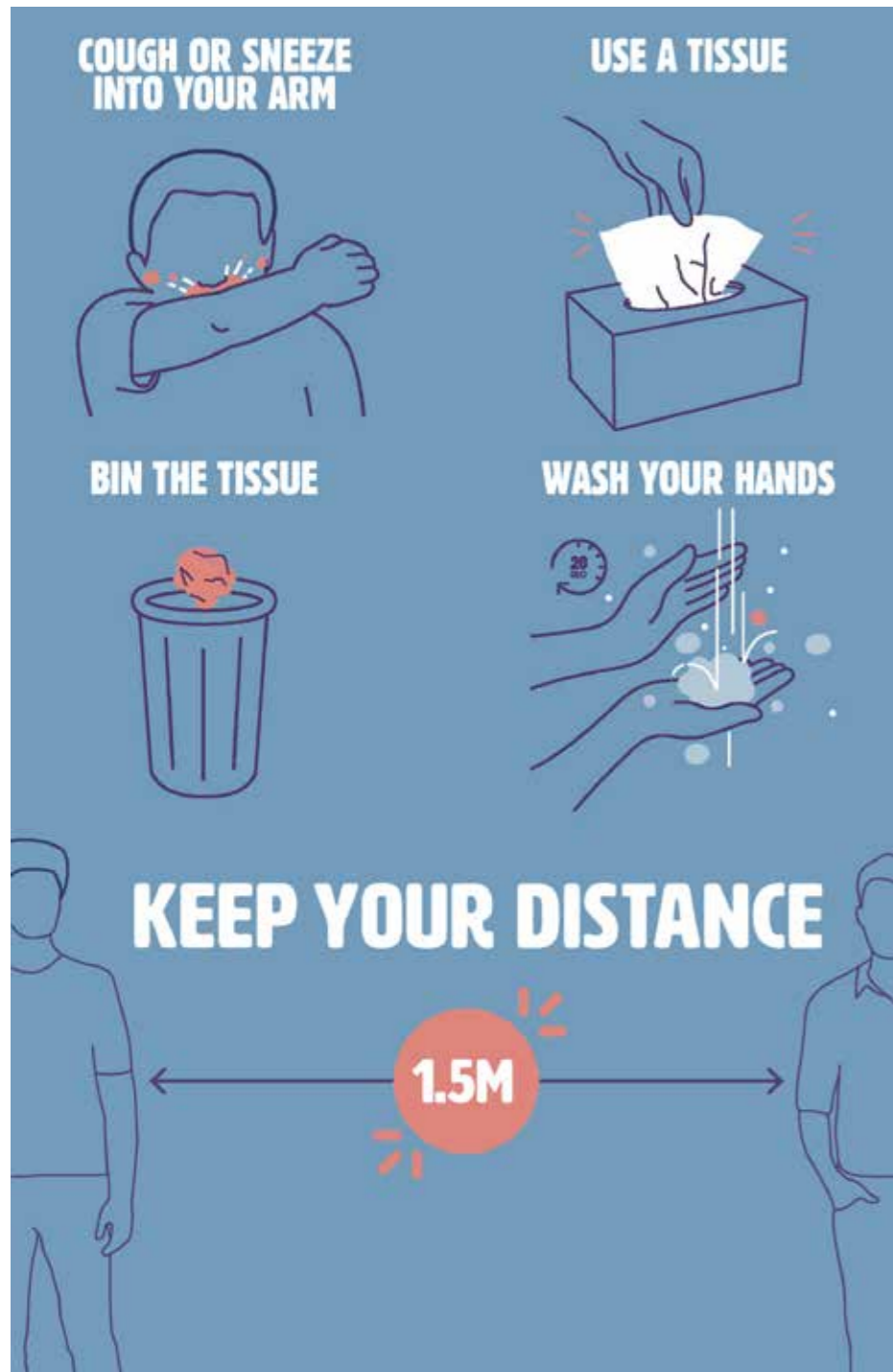
If you have any further queries, please do not hesitate to contact your immediate HR Team.

- Jeneth Ole, Claims Officer

List of Registered Medical Providers

REGION	Provider Name	Type	Address	REGION	Provider Name	Type	Address
Buka	Matanu PrivateClinic	Clinic	Buka Town, Autonomous Region of Bougainville	Port Moresby	2K Medical Clinic	Clinic	Turua Avenue, Angau Drive, Boroko, NCD
Goroka	Vanuga Medical Centre	Clinic	Section 38 Allotment 10, Le Vial Street, Eastern Highlands Province		Blue Sky Medical & Dental Services	Clinic	Section 18 Allotment 4, Ground Floor, Garden City, Angau Drive, Boroko, NCD
	Kainantu Medical Centre	Clinic	Kainantu Town, Eastern Highlands Province		City Specialist Clinic	Clinic	Varahe Road & Soare Street, Gordons Industrial Area, NCD
Kimbe	West New Britain Clinic	Clinic	Kimbe Town, West New Britain Province		Four Mile Medical Centre	Clinic	Telekom Compound, 4 Mile, Hubert Murray Highway
	St. Michael Medica IClinic	Clinic	Mango Avenue, Kokopo, East New Britain Province		Igo Medical Laboratory Limited	Clinic	Ground floor, Unit 06, Hanamoa Building, Gordons Industrial Area.
Kundiawa	Kundiawa General Hospital	Hospital	Kundiawa Town, Chimbu Province		Kapua Medica IClinic	Clinic	Section 77 Allotment 33, Moisana Street, Korobosea, NCD
	GM FloresHospital	Hospital	Section 2 Allotment 38, Microbank Haus, 5th Street Lae, Morobe Province		Karua Medical Clinic	Clinic	Section 60 Allotment 23, Koani Street, Gordons Industrial Area, Gordons, NCD
Lae	V.A.K Medical Clinic	Clinic	Tusa Building, Comer Huon Road & Coronation Drive, Tuptown, Lae, Morobe Province		Lamana aDental Clinic Limited	Clinic	Lamana Hotel, Room 1, Famagusta Road, Waigani, NCD
	Hope Specialist Health Care Limited	Clinic	Paramed, Modilon Road, Madang Province		Mills Dental Care - The Lodge	Clinic	The Lodge, Suite 2, Hunter Street, Granville, Port Moresby, NCD
Madang	Natu Health Service and Medical Consultancy	Clinic	Section 37 Allotment 18, Alamanda Crescent, Madang Province		Mills Dental Clinic - Paradise	Clinic	Taurama Road, 3 Mile, NCD
	Family Medical Centre	Clinic	NHC Building, Kuri Street, Mount Hagen, Western Highlands Province		Nanga Medical Centre - Boroko	Clinic	Section 23 Allotment 04, Angau Drive, Boroko, NCD
Mount Hagen	Kintip Surgery Limited	Clinic	Mount Hagen, Western Highlands Province		Nanga Medical Centre - Gordons	Clinic	Section 55 Allotment 11, Soare Street, Gordons Industrial Area, Gordons, NCD
	Perjant Care Denta Clinic	Clinic	Paraka Street, Mount Hagen, Western Highlands Province		Niugini Hope Clinic - Harbour City	Clinic	Unit 1, ENB Haus, Kada Guna - Harbour City, Waterfront Konedoby
					Niugini Hope Clinic - Koki	Clinic	Shoplot 10, Koki, Koki Bay City, NCD
					Paradise Private Hospital	Hospital	Taurama Road, 3 Mile, NCD
					Paradise Private Hospital	Clinic	Brampton Street, NCD
					Paradise Private Hospital - Taurama Clinic	Clinic	Taurama Aquatic Center, Taurama Road, 3 Mile, NCD
					PMC Medical Centre	Clinic	Section 479 Lot 1, Kennedy Road, Gordons
					Sed Optical - Eye Care Clinic	Clinic	Section 18 Allotment 4, Ground Floor, Garden City, Angau Drive, Boroko, NCD
					Seven Mile Medical Clinic	Clinic	Section 51 Allotment 100, Kennedy Estate, 7 Mile, NCD
					WR Dental Clinic Ltd	Clinic	Ground Floor, Holiday Inn Room G1 and G3, Waigani Drive, NCD

SIMPLE STEPS FOR YOU TO HELP STOP THE SPREAD



WHO emphasises the importance of workplace safety during the pandemic outbreak of COVID 19. Here are a couple of workplace preparedness for your business.

1. Simple ways to prevent the spread of COVID-19 in your workplace
2. How to manage COVID-19 risks when organizing meetings and events
3. Things to consider when you and your employees travel
4. Getting your workplace ready in case COVID-19 arrives in your community

Together we can help stop the spread by working together, detailed information can be downloaded by following this link.

<https://www.who.int/docs/default-source/coronaviruse/advice-for-workplace-clean-19-03-2020.pdf>

A HEALTHY WORKPLACE:

If we all work together we can ensure our workplace is a healthy environment for all, here are a few easy to practice tips that we can all do to reduce the spread of Covid-19...

Practise the following and please spread the message to your friends and family. It is important that we stay healthy and safe.

Please...

- Wash your hands often with soap and water for a minimum 20 seconds
- Avoid touching your eyes, nose, and mouth and unwashed hands.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash and was your hands thoroughly
- Avoid shaking hands, or hugging, greet one another with a bump of the elbow, for instance
- Maintain "social distancing" if you are out shopping, for instance, maintain at least 1.5 arm's distance from one another

<https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/share-facts.html>

BLOW THE WHISTLE ON BAD BEHAVIOR!

1.0 Policy Statement

The Steamships Group adheres to the highest standards of business ethics, conducting all its businesses with integrity, promotes fairness and respect among all employees.

2.0 Objective of this Policy

The purpose of the Steamships Whistleblowing Policy is to provide guidelines for any individual (whistle-blower) who wants to raise concern on unethical conduct, fraud, perceived wrongdoings or violation to any provisions of the Steamships Code of Conduct ("Improper Conduct"). This policy is a supplement to Clause 19 of the Code of Conduct.

3.0 Application of the Policy

The policy applies to all employees of the Steamships Group (the Group) and related parties where Steamships has business dealings. All individuals are encouraged to be vigilant and raise a bona fide concern in good faith to the appropriate personnel without fear of losing their jobs, business dealings or becoming a victim of intimidation and harassment. The Group will maintain strict confidentiality of the reported matters.

4.0 Statement of Support to Whistleblowers

The Group is committed to the aims and objectives of this Policy where Whistleblowers are protected to come forward in good faith and on a proper basis to disclose unethical business conduct and other wrong doings ("improper conduct").

5.0 Improper Conduct

For the purpose of this Policy, Improper Conduct is defined as:

- corrupt, fraudulent or other illegal conduct or activity;
- conduct that this contrary to, or a breach of, Steamships Codes and Policies;
- a substantial mismanagement of the Group's resources;

- conduct involving substantial risk to public health or safety; or
- conduct involving substantial risk to the environment that would, if proven, constitute by the Group or its employee/s a criminal offence;
- reasonable grounds for dismissing or dispensing with, or otherwise terminating, the services of a Steamships employee/s who was, or is, engaged in that conduct; or
- reasonable grounds for disciplinary action.

6.0 Whistleblowing Procedures

- 6.1 To report a genuine concern, the matters should be initially reported to the direct manager.
- 6.2 If the whistle blower is uncomfortable to report the matters through normal reporting procedures or no satisfactory actions are taken the matter must be escalated to the Steamships Internal Audit (STCIA).
- 6.3 STCIA will conduct initial assessment of the case.
- 6.4 If the disclosures are made in good faith, STCIA will gather information and undertake an appropriate investigation.
- 6.5 Recommendations on the outcome will be given to the appropriate senior management authority to address the matter.
- 6.6 This Policy is not designed to deal with general employment grievances and complaints.

Any report treated in accordance with this Policy must be for one of the Improper Conduct as outlined above. All general employment complaints or grievances will be forwarded to the respective divisional manager or GM Human Resources to address.

7.0 Whistleblowing Channels

7.1 Individuals may report their concern through various channels:

- Via email at stcia@steamships.com.pg.
- A text message can be sent to the dedicated Mobile Number 71004481.
- Postal Address at Steamships Trading Company Limited, c/o Group Internal Auditor, P.O. 1, Port Moresby.

BAD BUSINESS PRACTICE IS UNACCEPTABLE!

Are you aware of any unethical conduct, fraud, perceived wrongdoings, or violation of the Steamships Code of Conduct?

If so, then our Whistleblower policy, allows you to report any such incident, in the knowledge that it will be done so confidentially and that your identity will be protected at all times!

It's simple. Send a text to 71004481 or an e-mail to:

stcia@steamships.com.pg

and the matter will be appropriately dressed.

You can mail it to; Steamships Trading Company Limited, c/o Group Internal Auditor, P.O. 1, Port Moresby.



STEAMSHIPS

Send us your stories and high resolution images for publication in Tok Steamies Newsletter by 1st July 2020. Your stories should be no more than 500 words. Email: toksteamies@steamships.com.pg

Belisi PNG

BETTER LIVES  BETTER BUSINESS



Port Moresby General Hospital

Emergency Department

Open: 24 Hours 7 days a week Services: **URGENT** medical treatment

Family Support Centre (FSC),

Port Moresby General Hospital, 3 Mile
Phone: 324 8246

Open: 8am to 4pm weekdays Services: Five essential services

Bel isi PNG Case Management Centre (Operated by Femili PNG)

Phone: 7055 4401

Open: 9am to 4pm weekdays Services: Case Management,

Safe House Referral

1-Tok Kaunselin Helpim Lain

Phone: 7150 8000 Open: 7am to 7pm 7 days Services: Counselling

Badili Police Station

Scratchley Road Badili

(near Badili Stop and Shop) Services: FSVU, General Policing

Boroko Police Station & FSVU (National FSVU Office)

Okari Street, Boroko

Boroko Police 24 hour phone line

Phone: 324 4331 or 324 4329

Gordons Police Station and FSVU

Cobon Street, Gordons (near the corner of Cobon Street and Geauta Drive, opposite KPT Group Head Office)

Hohola Police Station and FSVU

Near Big Rooster, Hohola

Waigani Police Station and FSVU

Near the corner of Waigani Drive and Mokoraha Road, Waigani

6 Mile Police Station and FSVU

Gerehu Drive, Gerehu (opposite Gerehu High School, near G-mart)

St. John Ambulance

Ambulance Emergency: 111 or 7111 1234

Kaugere 4 Square Clinic

Living Light Health Services

Phone: 7076 2340

Open: 8am to 4pm weekdays Services: Five essential services

Koki Clinic

Salvation Army

Phone: 7463 6818

Open: 8 am to 4 pm weekdays Services: Five essential services